

## **WARRANTY**

Certain of the products will be offered a warranty for 3-6 months by the supplier/manufacture from the date of purchase. It depends on the terms and conditions set by the supplier/manufacture of the purchased products. This covers manufacturing defects, material, parts or workmanship. This does not cover damaged through use, misuse, negligence, alteration, normal wear and tear, accidents, or the product not being used in accordance with the user manual or out of warranty period. In such case, we will charge the repair and maintenance costs if the product needs repairing. We will then advise you the inspection fee, the costs of repair, replacement of parts, labor, transportation and shipment.

## **RETURNS:**

Defects product are eligible for return within 3 days of receipt by notify FNS and return the defects product within 7 days. They must be in new condition with original packaging.

## **PROCEDURE**

If you have a warranty or return that needs attention, state and mark the defect spot on the product including a description of the product in the package, email us at [enquiry@funnsnow.com](mailto:enquiry@funnsnow.com).

We will review your statement and contact you about how to proceed. In the event that the products need to fix, repair or replacement, you must bring back the defects product to the shop you purchased for inspection and must present the original receipt with effective date for proof of purchase.

FNS reserves all right to refuse, not to accept all unclean returned products, or the returned product not in accordance with the terms and conditions under the warranty policy.

Free warranty will not apply to the repaired product.

Any components of replacement will not be returned to you.

We have no liability for any delay if we could not reach you due to your personal reasons. You are advised to provide a correct contact phone number.

**The contents of the warranty, repair and return policy are subject to change without prior notice.**

**Fun'N Snow Limited & FNS Ski Sport Equipment Specialty Shop reserves all rights of final decision upon warranty, repair and return policy.**